PT Stone Shower Tray

Installation / Maintenance Instructions

*Shape / size of tray may differ from illustrations

IMPORTANT NOTES:

Please Read Carefully & retain these instructions for Future Reference.

- 1. We recommend that a competent installer undertake the installation.
- 2. Shower trays are heavy, for ease & safety we advise that two persons install this product.
- 3. Protect vulnerable shower tray edges, corners & visible surfaces when handling. Tray should be adequately covered / protected at all times during installation & remain covered during subsequent tiling, plumbing & enclosure construction.
- 4. Check for cables, pipes etc before drilling / cutting floors (walls).
- 5. Ensure floor & walls are sound, dry, clean & free of loose debris. Loose or rotten floorboards / wall panels should be replaced or repaired before fitting tray.
- 6. Before proceeding, check size & shape is as required & that tray is undamaged. If not satisfied, DO NOT INSTALL. Contact your retailer immediately.
- 7. Unpack goods with care (small parts can become lodged in packaging & inadvertently discarded). Check parts supplied against parts & fittings listed herein. Damaged parts / omissions may be resolved by calling Helpline.
- 8. Whilst precautions are taken in manufacture, care must be taken when handling as underside of tray may have sharp edges.
- 9. Steam units (if used): Steam outlet must be at least 350mm from the top of the tray.
- 10. Heat: at no time should water in excess of 75°C, or hot objects come into contact with tray.
- 11. Trays may be cut before installing: See PT Tray datasheet cutting guide.

07.25

USE:

General Care & Maintenance.

Provided this product is installed & used in accordance with these instructions, problems should not arise. However should maintenance be required it should be carried out by a competent person with reference to these instructions. Before any work is carried out the root cause of the problem must be identified. Service engineers are available if necessary to consult / carry out remedial work - Call HELPLINE.

Under normal circumstances, tray surfaces are highly durable & scratch resistant, however small scratches / marks may occur with frequent use, these can generally be polished out using a mild cutting compound (T Cut or similar) taking care not to break through the decorative surface.

Cleaning (Every one to two weeks).

Non conformance with these instructions may cause tray surfaces to deteriorate.

Use ONLY mild soap / detergent solutions to clean. Rinse with water, & wipe dry with a soft cloth. Under no circumstances use abrasive, caustic, corrosive or scouring products. Avoid cleaners that leave waxy residues which may be very slippery when wet. If using drain cleaning products, remove grate, & pour into waste ONLY - do not allow to come into contact with tray surfaces.

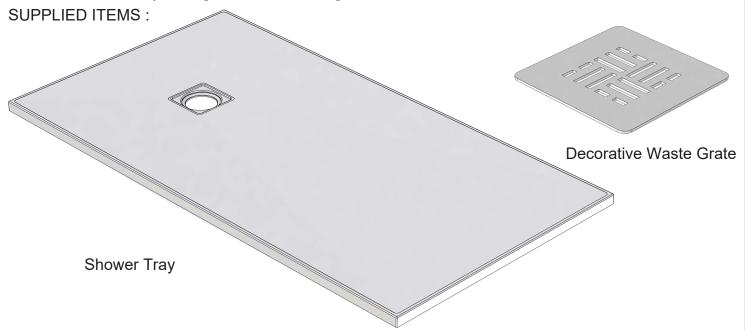
Daily Care.

To prevent the build up of limescale, do not allow water droplets to dry on tray. After showering, rinse with clean water & wipe dry with a soft cloth. Should a build up of limescale occur, it can usually be removed using a 50:50 solution of white vinegar & water applied with a soft cloth & rinsed / dried thoroughly afterwards.

Customer Service.

Quality Guarantee: We guarantee shower trays against any manufacturing or material defects for the duration of the warranty. We will resolve defects free of charge by repairing / replacing parts as we feel necessary. To be 'free of charge' service work must be carried out by approved agents. Not covered by this Guarantee: Damage or defects that result from improper installation, improper use, or lack of maintenance (including limescale buildup). Damage or defects that result from repairs / modifications undertaken by unauthorized persons. This guarantee is in addition to statutory & other legal rights.

What to do if something goes wrong: Should the product not function correctly on initial use, firstly, contact the installer to check that unit installation & commissioning are in accordance with these instructions. Should this not resolve difficulties or should performance decline our HELPLINE staff can assist, or if necessary arrange for a service engineer to visit.



RECOMMENDED WASTE: PTWASTE (purchased separately).



Waste may be pre fitted to tray before final tray affixing, (requires external access to waste plumbing), or may be pre fitted to waste piping (requires no external access, but does require checking waste position beneath tray outlet hole). Flexible waste adaptor pipes can be used.

Refer to respective waste instructions for correct fitting to tray and pipework.

TOOLS & MATERIALS REQUIRED:

- Power Drill.
- · Hole Cutter (to clear waste unit).
- Tape Measure.
- Jigsaw.
- Pencil.
- Spirit Level.
- Trowel, & notched trowel for mortar / adhesive.
- Good Quality Silicone Sealant.
 (Cleaner/degreaser should always been used prior to applying silicone sealant)
- Mortar: 5:1 ratio of cement & fine sand with mortar plasticizer additive, OR
- Cement based flexible tile adhesive (1 part elastomer type recommended).
- PTWASTE recommended, or other suitable proprietary waste outlet & pipe / fittings as necessary.

FLOOR TYPES: Trays may be installed to concrete (& screed), OR timber type floors.

Timber floors: Remove entire tray area boarding & replace with single piece of 18mm marine plywood (B-B grade minimum), leveled & affixed securely.

Where required, tray may be raised (above floor waste plumbing) on a timber platform, or recessed (to form flush to floor install) - obtain qualified guidance to ensure floor structural integrity!

Both methods require topping with 18mm marine plywood (B-B grade minimum).

AFFIXING TRAY:

MORTAR BED - best option for out of level, or very uneven floors - permits tray leveling. Apply over entire tray area with notched comb (10-12mm suggested) position & level tray, make waste connection(s) as needed & allow to cure undisturbed.

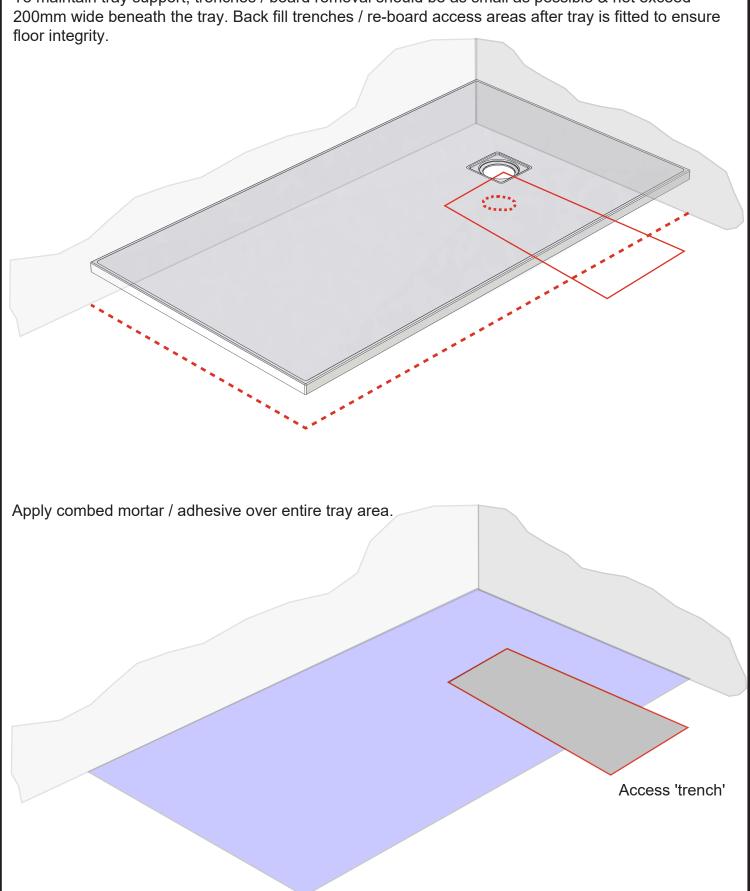
FLEXIBLE TILE ADHESIVE - level or slightly out of level / uneven floors - permits tray leveling. Apply over entire tray area with notched comb (per adhesive instructions) - position & level tray, make waste connection(s) as needed & allow to cure undisturbed.

DO NOT USE Silicone Sealant, expanding foams or similar as substitute.

INSTALLATION: With tray in desired position - mark tray perimeter & waste hole location. Depending on floor type, trench, or locally remove boarding to provide space for waste & outlet piping. Pipe to waste position, ensuring height of waste is easily accommodated & that piping fall (waste drainage) is maintained.

Access space to side or end of tray may be created to enable connections after siting the tray.

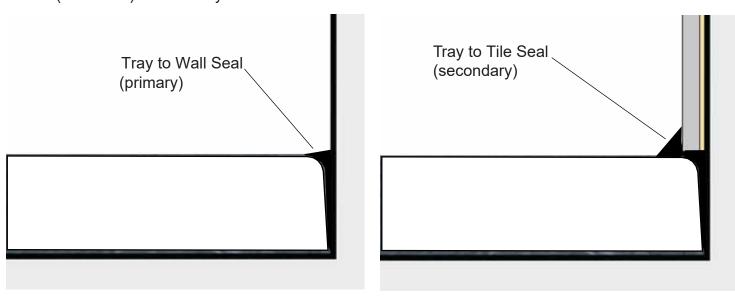
To maintain tray support, trenches / board removal should be as small as possible & not exceed



Apply a large continuous silicone sealant bead to sides of tray intended to contact walls. Carefully lift tray into position on mortar bed & push into final position & into contact with walls. Ensure tray is 100% level in all directions. Finalise waste fitting to tray & pipework & conduct water drain test (pour a small amount of water onto tray corners & check for drain to waste - carefully adjust tray level if necessary). Dress excess, & apply further sealant to ensure continuous seal between tray & walls (primary seal). Leave tray undisturbed for 24 hours to allow mortar/primary sealant cure.



Tile (wallboard) over tray edges as shown, apply & dress neat continuous sealant bead between tray & tiles (wallboard) - secondary seal. Leave to cure for 24 hours.



Service England, Scotland, Wales: HELPLINE Tel. 01684 853870

08:30 - 17:00 Mon ~ Thurs

08:30 - 16:30 Fri