



## **Lakes Showering Spaces and the Environment**

As a leading manufacturer and supplier of showering spaces, our core values are built on quality, customer service, and sustainability.

Minimising the impact we have on the environment is a key priority for the business.

### **Policy**

Our Corporate Social Responsibility policy outlines our approach and key initiatives below.

### **Approach**

We will continually strive to minimise the environmental impact of the business, as follows:-

- reduce our carbon footprint wherever possible – maintaining our Carbon Neutral status achieved in 2019 and our Carbon Neutral Plus status achieved in 2020
- seek full ISO 14001 accreditation
- provide vehicles that are fuel efficient and have low carbon emissions
- encourage video conferencing and telephone conference calls to reduce the need to travel
- produce 100% recyclable products and packaging
- donate all old IT equipment to charity wherever safe and practicable to do so

### **Key improvement areas**

A programme of carbon footprint reduction measures is in place across all key areas of the business. These are measured, reviewed and continuous improvements sought at board level within:

- Product design and manufacture
- Freight and transport
- Warehousing
- Product and packaging recycling
- Energy consumption

### **Our partners**

Environmental credentials are also a key consideration in developing supplier partnerships across the business.

### **Responsibility**

The Lakes Board will continue to review and report on progress in supporting sustainability and carbon footprint reduction.